

### **Cerner Flash**

05/22/2023

## \*\*\*Attention 5/23/23\*\*\* Phone and Address Organizers

Effective on 5/23/2023 a new functionality will be available within the registration pathways. The phone and address organizers are sections within the registration conversations that allow a user to modify, edit, or remove inaccurate or outdated information for the patient. These organizers should be used in situations such as, but not limited to, when:

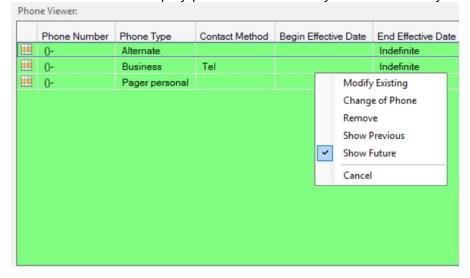
- Patient states they have never lived at this address
- Patient states they have never used a specific phone number
- Inaccurate information is being populated on discharge paperwork or facesheets

Both organizers can routinely be located in the Add/Modify Person conversations in PMOffice.

#### Phone Organizer

The phone organizer (screenshot below) will also temporarily be available in the Register Patient and ED Modify conversations. Actions you can take in the organizer include:

- Modify Existing This action will allow you to modify the phone number that is selected.
- Change of Phone This action will allow you to replace a phone number that is selected.
- Remove This action will remove the phone number that is selected from all conversations and registration in the system.
- Show Previous This action will display previous phone numbers.
- Show Future This action will display phone numbers not yet saved in the system.







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#### Address Organizer

The address organizer (screenshot below) will be available only in the Add/Modify Person registration conversation as of 5/23/2023.

- New Address This action will allow you to add a new address.
- Correct Address This action will allow you to modify an address that is selected.
- Remove Address This action will remove the address that is selected from all conversations and registration in the system.
- Show Previous Addresses This action will display previous addresses.

